



1202 W. Pike St. Goshen, IN 46526

November 20, 2015

Mr. Rick Snyder, Governor  
P.O. Box 30013  
Lansing, MI 48909

Dear Governor Snyder:

Ben's Soft Pretzels is a business based in Indiana and is rapidly growing into several states. We have entered Michigan in several markets including Alpena, Michigan.

At the time we were looking for staff to fill positions in our bakeries, I reached out to the MiWorks office in Alpena. To say that this organization was helpful would be an understatement. All members of the office were friendly, open to our needs, and went out of their way to assist us in finding the people we needed to make our new Ben's Soft Pretzels bakery a success.

The representative I worked most closely with was Ms. Bernadette Schuelke. Ms. Schuelke assisted me with job posting, employee requirement, resume searches, career fair registration and participation, and interview space. As we were fortunate enough to find a Bakery Manager through MiWorks. We were also able to take advantage of the On-the-Job Training support MiWorks offers.

Without the assistance of MiWorks, I am certain our search for a manager and team members would have been far more challenging.

My thanks to the State of Michigan and to MiWorks for being so business friendly and supportive for new businesses coming into untested markets within the State.

Sincerely,

*Donald J. Drabik*

Donald J. Drabik  
Vice President – Operations  
Ben's Soft Pretzels