

# Cultivating our Workforce & Talent

Strategy: Attract, develop and retain a talented workforce in Northeast Michigan.

### **Mich**igan Works! Agency

- 1. Increase funding for workforce programs.
  - a. Increase number of grants applied for to bring more training dollars to the Region, thereby improving trainee skills, increasing employment self-sufficiency and reducing unemployment.

#### 2. Improve the region's workforce image.

- a. Utilizing the RPI Website display a more progressive, advanced business/community image for Region 3.
- b. Promote Region 3 as a talent attraction and talent retention State area.

Michigan Works! Report

# 3. Increase cooperative activities and improve operational effectiveness and efficiency.

- a. Establish an eleven (11) county Education Advisory Group.
- b. Employ a shared-staffing service delivery practice.
- c. Collaborate with the RPI partners on staff-sharing for grant writing needs.
- d. Establish a Joint Venture Committee (JVC) between the two Michigan Works! agencies to prioritize the use of client-customer collaborative service projects to initiate and identify progressive consolidation. Examples may include but not be limited to the following:
  - Business Sector-Based Job Fairs
  - Specialized Trade Shows
  - Business Tours (Actual & Virtual)
  - Unique Technology Linkages/Capacities
  - Improved Prosperity Region 3 economic positioning within the State
  - Cooperative implementation of the new federal Workforce Innovation & Opportunities Act
  - Identification of regional joint venture niche service areas, foundation grants, education assets, etc.
  - Employing cost saving options including but not limited to: consumables, technology, trainings, etc.
- e. Improve communications, through the use of all available media, to business customers, job seekers, service partners, and the public in and out of Region 3 Prosperity Region. Messaging will dispel service myths, promote common and specialty service opportunities, emphasize business leadership, and increase overall awareness of service availability.

## **Post-Secondary Education**

# 1. Improve the awareness and availability of beyond-high school training opportunities to increase the incidence of talent and resident retention.

a. Form a Northeast Michigan Collegiate Network Group to provide:

- A collaborative approach to determine what educational opportunities would be most beneficial to the Region.
- A focus on the Northeast Michigan business customer and student candidates
- A vehicle for cost-sharing and cooperative marketing
- A standard bi-annual opportunity to share trends, available assets, etc.

Post-Secondary Report

- b. Create a Collegiate Network Group agreement to regularly consider the pursuit of Federal/State/Foundation grants on a Prosperity Region 3 level.
- c. Assess the learning resources of each partnering post-secondary training institution.

# 2. Allow for greater economies among post-secondary educational organizations.

- a. Expand training into new areas.
- b. Provide off-campus training opportunities in underserved locations.
- c. Extend the use of available technologies to offer non-traditional training/learning options.

## 3. Increase worker retention rates, grow worker earnings, improve production capacities, and create company/organizational growth.

- a. Establish a continuous improvement "WHAT DO YOU WANT?' communication process with area employers.
- b. Establish greater incumbent worker and new worker training.
- c. Develop a quarterly mailing/emailing of a "WHAT DO YOU WANT?" news piece to area employers.
  - Keep fresh the intent of continuous improvement among Regional postsecondary educational institutions.
  - Establish a progressive "habit" of always asking the "WHAT DO YOU WANT?" question, thereby requiring all employment sectors to think forward.
  - Build a two-way communication process between employers and the Collegiate Network Group that could react within 90 days to training/learning requests.
  - Share with area high schools the regional design for identifying and supplying lifelong learning opportunities.

### **Adult** Education Service Providers

1. Reduce the number of dropouts, increase the number of people using Adult Basic Education (ABE) services, increase General Educational Development (GED) completions and create better client employment capacities.

- a. Improve the availability of ABE services.
- b. Form a Prosperity Region 3 Education Advisory Group (EAG).
- c. Exclusively prioritize those Prosperity Region 3 residents in need of basic learning assistance and thereby improve their employability capacities.
- d. Streamline and improve the public awareness of regionally available ABE services.
- e. Establish a common regional "voice" for those in need of ABE service to better express the size and diversity of the need.
- f. Employ a fair methodology for ABE fund distribution, but also create a process which will most effectively follow-the-need within the Region.
- g. Position the Prosperity Region 3 EAG to represent a larger target of ABE need when seeking additional grant funding.
- h. Consider education alternatives for those leaving high school without a diploma and/or are learning deficient in the areas of workplace math, reading and computer literacy such as:
  - Non-traditional employer partnerships
  - A pilot program which places workplace literacy/job readiness as the measurable
  - Requesting State-level waivers to use alternative/innovative ABE performance standards related to workplace literacy
- i. Heighten and make the high school learning experience critical by developing a message/campaign to reinforce the need to stay in and learn as much as you can while in school such as:
  - Dropouts offering personal messages in small class sessions
  - Employers offering personal messages on their learning/education expectations

Adult Education Report • Third grade reading level message pieces explaining the challenges resulting from leaving school and/or avoid lifelong learning

#### 2. Maximize limited fiscal resources for service effectiveness, efficiency, and diversity and ensure residents can more easily obtain services at locations "close-to-home".

- a. Consolidate ABE and Michigan Works! services thereby reducing the need for infrastructure and create greater focus on client service provisions/ABE positive outcomes.
- b. Provide more focused employment readiness assistance to clients common to the ABE and Michigan Works! systems.

### **Talent Development & Retention**

#### 1. Retain talent workers in the region.

- a. Introduce a Northeast Michigan Business PLEDGE project. Companies would pledge to offer to one student annually:
  - A Coop-student opportunity while still in high school...and then,
  - An intern opportunity while in college...and then,
  - An apprenticeship-style employment option upon college completion
- b. Post a "JOB BOARD" in every high school to create early job awareness, facilitate teaching opportunities, and build a greater knowledge of the Regions commerce base.
- c. Use available technologies to transmit employment/business/entrepreneurship success stories emanating from Region 3 through Michigan (and beyond).
- d. Conduct a "shark-tank" style manufacturing "Pitch & Catch" Trade Show. Companies could pitch their products, raw material needs and operational specifics to invited manufacturers from across the State
- e. Bring the Live-Work-Detroit concept to northern Michigan (Live-Work-UpNorth).

Adult Ed Workforce Talent Summary

### **Publi**c Transit

#### 1. Provide transportation to work and training.

- a. Develop an information packet about transit services in the region including brochures from each transit system and a regional brochure.
- b. Provide information to employers, employment agencies, colleges and schools.
- c. Hold Coordination meetings/roundtables to develop a strategy to meet the transit needs of the education and business sectors:
  - College admissions offices and transit agencies
  - Employment agencies and transit agencies
  - High schools and transit agencies
- d. Obtain Partnership Agreements from College admissions offices to function as a portal for transit information, advice, brochures, web site, and ride share bulletin boards.
- e. Obtain Partnership Agreements from Employment agencies to function as a portal for transit information, advice, brochures, web site, and ride share bulletin boards.
- f. Work with regional transit systems to identify opportunities to better serve transit dependent population in relation to workplace or educational transportation needs.
- g. Explore use of route deviation service and point deviation service for county and regional transit systems to provide timely and predictable transportation to work and school.