

TALENT SYSTEM CORE ACTIVITIES / INITIATIVES

Service Group	Definition (Objective) <i>What is the purpose & objective of the group of focused activities?</i>	Major Scorecard Measures <i>(Key Performance Indicators)</i>	Program Examples	Talent System Dashboard <i>(macro level independent indicators, assist in developing strategies for each initiative)</i>
Adult Basic Education	Provide career prep readiness through fundamental education & training for students 18 years and older	Program completers with new or improved employment (actual job)	Adult Basic Ed Workplace Literacy Digital Literacy ESL Programs GED KCP Community Colleges	* Unemployment Rate * Veterans Unemployment Rate * Reduction in Weeks of UI Benefits * Monthly Total Jobs * Average Wages * Per Capita Income * % Living in Poverty
Career Preparation & Inspiration	Provide career exploration, education, & training for P-20 students	Program completers enrolling in community college, CTE, or university	Career Jumpstart KCP Gear Up Internships Alternative Education WIA Youth Programs Talent Tours	* % of Adult Population with HS equivalency * % of High School Graduates Entering Community College or University * New Apprenticeships
Targeted Assistance <i>(focused assistance? targeted resources?)</i>	Help job seekers address barriers to market-based employment.	Participants entering market-based employment & related retention	Community Ventures Earn & Learn Migrant Services PATH/TANF Veteran's Services WIA Youth Fidelity Bonding Veteran's Education WIA Adult WIA Dislocated Worker TAA	* Population with Bachelors or Higher * STEM Graduates * Increase in % of Population with Valid Credentials and Degrees * Number of CTE Programs/Enrollments/Completers * Dropout Rate
Placement Services	Connect employers and job seekers with long-term employment	The number of job openings posted & filled	MiTalent WIA Core Services & ES Prisoner Reentry Michigan Works Business Services Recruiting & College Visits Shifting Gears Shifting Code	

<p>System Engagement <i>(customer engagement or customer satisfaction?)</i></p>	<p>Effectively engage with businesses and job seekers</p>	<p>Active job seekers Unduplicated Employers New Employer Accounts Voice of the Customer (VOC)</p>	<p>Michigan Works Business Services Job Fairs, Sector Events BSP, BDM MiTalent</p>
<p>Upgrading Skills</p>	<p>Address employer demand for immediate need of higher skilled talent</p>	<p>Program Completers Placed Program Completers Retained Wage Increase of Program Completers</p>	<p>MAT2 Skilled Trades Training Fund TAA Registered Apprenticeships Cluster Teams Perkins Voc Tech Veteran's Education MW Sector Initiatives MW Training Programs</p>