

OPPORTUNITIES IN
HOSPITALITY
 NORTHEAST MICHIGAN

PROFESSIONAL PROFILE



SARAH KOLB - Housekeeping Manager - Garland Lodge & Golf Resort

\$14-\$18/ HOUR

(average entry level wage)

HOUSEKEEPING MANAGEMENT

DAILY TASKS

- Managing a staff of forty people.
- Scheduling, predicting use of rooms, and getting the resort ready for guests and events.

CAREER PATH

- Has worked in hospitality since she was old enough to begin working.
- Worked her way through college, while studying hospitality.
- Promoted to manager about five years ago.

“You get a real eye opening experience when you’re in hospitality, to be able to see all different aspects and find what you’re really passionate about.”

PROGRAMS OFFERED BY
NORTHWOOD UNIVERSITY- GAYLORD

- BA** BACHELORS OF ARTS Hospitality Management
- BA** BACHELORS OF ARTS Management

PROGRAMS OFFERED BY
NORTH CENTRAL MICHIGAN COLLEGE

- C** CERTIFICATE Hospitality and Casino Management
- AAS** ASSOCIATE OF APPLIED SCIENCE Hospitality and Casino Management